

Mystical Crafts and Gifts

Fair Trade & Hand Made Items

Quality Pagan, Wiccan & New Age Products



Mystical Crafts & Gifts Terms and Conditions

By placing an order with us you are agreeing to these terms and conditions, they form part of contract between you the buyer and me the vendor.

Sorry I only ship to United Kingdom addresses at the moment.

Minimum order: There are no minimum order requirements. Order as much or as little as you like.

Ownership of goods: Goods remain the property of Mystical Crafts & Gifts until delivered to the consumer.

All goods must be paid for in full at the time of ordering.

Payment: We use PayPal because it is very secure and accepts PayPal accounts and all major credit/debit cards for the payment of goods.

VAT: We do not charge value added tax.

Shipping: We use Royal Mail for our deliveries.

Other than very small orders of just a few pounds all items will be sent recorded delivery.

Items are posted regularly but not every day so please allow time for your delivery.

Damaged goods: In the unlikely event of your parcel arriving damaged please sign the delivery ticket "**Damaged**". Please keep all packaging and if possible take a photo of the damaged parcel before opening it.

Please contact me as soon as possible so that we can sort out the problem.

Email: mysticalcrafts@hotmail.co.uk

Postal address: 4 Lower Brook Meadow, Sidford, Sidmouth, Devon EX10 9PS

Limit of liability: Mystical Crafts & Gifts are not responsible for the use of goods after purchase. Athames for example are potentially dangerous. We assume that if a customer uses a credit/debit card or PayPal account that this signifies that they are over 18 years of age.

Dark mirrors are made following occult principles with great care but we cannot accept liability if you purchase one and are unable to scry with it. Scrying takes lots practice and ability to master.

Law: All terms and conditions shall be governed by the law of Great Britain.

Copyright: All images and content on the website "Mystical Crafts & Gifts" (<http://www.pagan-supplies.com>) are protected by copyright or as stated.

Please note: Orders are supplied by mail order only. I do not have a retail shop at this address, only the office.

Postal address: 4 Lower Brook Meadow, Sidford, Sidmouth, Devon EX10 9PS
Distance Selling Regulations 2000

Your rights: You may within seven days of receipt of the goods decide that you want to cancel the order and return any unused item(s) purchased. You must notify us within seven days by writing to the above address or email me stating as such. We suggest that you keep a copy of the above notification for future reference if needed.

We will refund your full payment including postage and packing within thirty days.

Exceptions: Items made to special requirements ie bespoke, may not be returned unless faulty.

You must pay the cost of postage to return the goods not required.

Goods should be returned as soon as practicable.

You have a Statutory Duty of Care to look after any items being returned, they should be in original manufacturers wrapping etc and be in such a condition as to allow them to be sold as new again. Security seals etc must not be removed. The outer wrapping on tarot cards or books of shadows must not be removed if they are to be returned. Jewellery must not be worn. The exception is items such as clothing that may come folded and can't be viewed without removing from packaging. Again you have a statutory duty of care to look after the goods and packaging.

Under the Distance Selling Regulations we have the right to charge for any damage to goods returned.

It is recommended that recorded delivery is used to return goods.

“Mystical Crafts and Gifts” is the trading name of “Paul's Pagan Products”